

DEXUP Patient Warmer – Frequently Asked Questions (FAQs)

1. What is a patient warmer?

A patient warmer is a medical device used to maintain or raise a patient's body temperature during surgical procedures or in critical care settings to prevent hypothermia.

2. Why is patient warming important?

Maintaining body temperature helps:

- Prevent hypothermia
 - Reduce surgical complications
 - Improve recovery time
 - Enhance patient comfort
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3. Where can the DEXUP Patient Warmer be used?

- Operation Theatres (OT)
 - Intensive Care Units (ICU)
 - Emergency Rooms
 - Recovery Rooms
 - Labour & Delivery Rooms
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4. How does the DEXUP Patient Warmer work?

The system delivers controlled warm air through a hose into a specially designed blanket that evenly distributes heat around the patient.

5. Is the temperature adjustable?

Yes, the device offers multiple temperature settings to suit different clinical requirements and patient conditions.

6. What temperature range does it support?

Typically, the system operates within a safe clinical range (e.g., 32°C to 43°C), depending on the model.

7. Is the device safe for continuous use?

Yes, it is designed for continuous operation with built-in safety mechanisms such as:

- Overheat protection
 - Temperature monitoring
 - Alarm systems
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8. What safety features are included?

- Over-temperature cut-off
 - Airflow monitoring
 - Filter protection
 - Audible and visual alarms
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9. Are the blankets reusable or disposable?

DEXUP offers both:

- Disposable blankets (recommended for infection control)
 - Reusable options (depending on hospital policy)
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10. How do I clean and maintain the device?

- Clean the exterior with approved disinfectants
 - Replace or clean filters periodically
 - Follow preventive maintenance schedule as per manual
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11. How often should filters be replaced?

Filter replacement depends on usage and environment, but typically every 3–6 months or as indicated by the device.

12. What should I do if the device shows an alarm?

- Check the display for error code
 - Ensure proper airflow and connections
 - Refer to troubleshooting guide
 - Contact authorized service if required
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13. Can the warmer be used for pediatric patients?

Yes, but only with appropriate blankets and temperature settings as per clinical guidelines.

14. Is the airflow noisy?

No, the system is designed for low-noise operation to maintain a comfortable clinical environment.

15. What power supply is required?

Typically operates on standard hospital power supply (e.g., 220–240V AC, 50 Hz).

16. How long does it take to reach the set temperature?

The unit reaches operating temperature quickly, usually within a few minutes.

17. Can it be used during surgery?

Yes, it is specifically designed for intraoperative use to maintain normothermia.

18. What accessories are available?

- Different types of warming blankets
 - Air hoses
 - Filters
 - Mounting options (stand/bed mount)
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19. Does it require calibration?

Yes, periodic calibration is recommended as part of preventive maintenance.

20. Who should operate the device?

Only trained medical staff or healthcare professionals should operate the equipment.

21. What is the warranty period?

Warranty varies by model and supplier agreement (typically 1 year).

22. How can I get service support?

You can contact the authorized DEXUP service team or your distributor for installation, maintenance, and repairs.

23. Is the device portable?

Yes, it is designed to be lightweight and easy to move within hospital settings.

24. What are the contraindications?

- Do not use on patients with impaired temperature sensitivity unless monitored closely
 - Avoid direct application without proper blanket interface
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25. How is DEXUP different from other brands?

- Cost-effective solution
 - Reliable performance
 - User-friendly interface
 - Designed for Indian healthcare environments
 - Strong service support network
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